

ECI Operations Center

**EVOLVE
COLLABORATE
GROW**





A new facility developed in the relentless pursuit of
SUCCESSFUL CUSTOMER OUTCOMES



COMMITMENT

The ECI Operations Center was developed to advance our commitment to delivering successful customer outcomes through a more modern facility designed to foster collaboration, teamwork, speed to market and access to the right expertise at the right time.





This new facility brings all our southwestern Pennsylvania operations together on

ONE CAMPUS

For our teams this means even greater collaboration and a working environment built to enhance productivity, efficiency and safety. For our customers this means a more central and easily accessible location, and the availability of more of our experts where and when they are needed. When you are visiting us for a factory acceptance test (FAT) or to discuss a new challenge you may have, it is a walk across a parking lot to access the right expertise or to review another element of an ongoing project. When you are at our headquarters for an education session, you can easily tour our valve shop, see your skid in development or check on the status of a safety relief valve repair.



While our teams, services and inventory are unchanged, the new Operations Center supports our continued growth and enables an even greater focus on successful customer outcomes. We are well positioned to meet the evolving needs of our customers with the collaboration and agility necessary to keep pace with industry demands.

CONTINUED GROWTH



This is an exciting step as we continue to identify opportunities to provide the best possible service for our customers and create environments where our team members can thrive.





OPERATIONS CENTER HIGHLIGHTS

Safety is built into the facility's design and will always be our #1 priority.

The facility was designed for productive, efficient work flows.

The 108,000 square feet facility supports the solutions our customers rely on.

Increased lifting capability and more lifting coverage enables handling of larger resources and projects.

Work areas are designed with flexibility and have the capacity for growth.

Optimized warehouse storage improves inventory capacity.

Technology, including our robotic welder and CNC machine, is driving efficiency.

The Operations Center is in walking distance from the majority of our departments, creating a single source of accessibility.

Factory acceptance tests are conducted with customers in person and virtually.

With inventory and technicians closer to customers, our teams can be even more responsive.

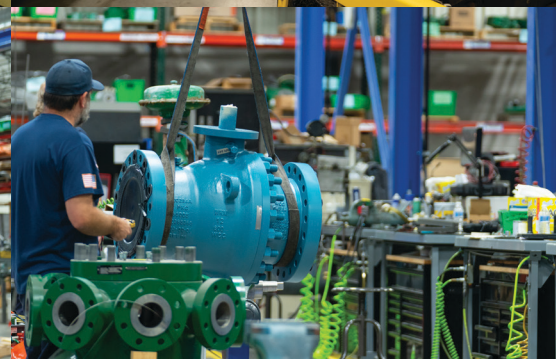
This is an Emerson sanctioned Premier Service Provider facility certified to repair Emerson brands such as Fisher, Bettis, Crosby, Clarkson and others.

ECI has earned the UV and VR Stamp for safety relief valve repair and assembly.



TRUST

Our customers' priorities are our priority. ECI's teams throughout this facility and across our territory are regarded as trusted experts as we strive to implement solutions that help to advance our customers' operations. Together we can evolve, collaborate and grow.



IN TERRITORY EXPERTISE

When response time is critical, access to local resources and service capabilities makes a difference. Our proximity to your facility means you are already one step closer to the right solution.



Emerson Impact Partner



SALES AND INFORMATION
724-746-3700

AFTER-HOURS EMERGENCY SUPPORT
800-569-6030

WWW.ECI.US